



Amended 8/1/2022

Clark County Auto Auction is adopting the below policy changes. CCAA follows the latest edition of the NAAA Arbitration Standard Policies, except (and in addition to) the following:

- We currently follow NAAA's Green, Yellow, and Red-light policies. NAAA's repair cost threshold is \$600 per item. Covered components will be priced at wholesale cost to repair.
- All arbitration claims must be emailed to arbs@clarkcountyyaa.com. After the vehicle leaves CCAA, it becomes AS-IS and does not qualify for arbitration unless allowed by NAAA policy.
- With Sale Day being Day 1, claims and vehicles must be received at Auction by 4:00pm:
 - within 7 days for Frame or Yellow Light PSI's, 14 days for Green Light PSI's.
 - within 10 days for non-sale day Online Purchases. Once the Arbitration request is received, the car must be brought to CCAA or brought to an NAAA certified shop for inspection within 7-Days.
 - after 31 days for No Title. Once the Arbitration request is received, we will honor the Arbitration for 24hrs. After which, if the title arrives at auction before the car arrives, the sale will still be valid.
- Vehicles sold for a bid of less than \$2000, are automatically AS-IS, guaranteed transferable title only, and are not subject to any other arbitration.
- All Arbitrations must be returned in the same physical and mechanical condition at time of sale and adhere to the following mileage requirements: Vehicles with more than 200 additional miles may not be accepted for arbitration or may be subject to monetary adjustments based on the value of resale.
- Transportation fees will not be reimbursed by CCAA.
- Vehicles will not be arbitrated for inherent conditions unless CCAA determines the condition is excessive. CCAA uses multiple sources to determine what issues are inherent with vehicles.
- Vehicles sold in the T-Lane (INOP's, damaged, or destroyed vehicles) are not eligible for arbitration for frame/structural damage. Vehicles sold in other lanes with existing visible damage are not eligible for arbitration for frame/structural connected with the damage.

Please review these policy changes and feel free to ask our staff any questions you may have. These Terms & Conditions apply specifically to CCAA in addition to America's Auctions and NAAA's, superseding any similar Terms and Conditions listed.